

# MSP Pro

Business Operations Portal

IT Managed Services Provider Operations

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## WHAT IS IT?

Full MSP operations portal — ticket management, SLA tracking, client CRM, and recurring billing. AI assistant trained on IT support, network troubleshooting, and managed services.

**Live demo:** [mexausafg.com/msp-command-center.html](https://mexausafg.com/msp-command-center.html) | PIN: 4321

## PORTAL SECTIONS

TAB	TAB
1. Dashboard	2. Ticket System
3. SLA Tracking	4. Client CRM
5. Billing	6. AI Assistant

## STANDARD PLATFORM FEATURES — ALL PORTALS

FEATURE	DESCRIPTION
PIN-Protected Portal	Private access — your team only, PIN locked
Platform Health Check	Live status of all MFG backends — 10 endpoints monitored
Calendar & Scheduling	Events, follow-ups, health check history timeline
GPS Field Check-In	Location logging with Google Maps link, job site verification
Internal Messenger	Team chat across all devices — cell, tablet, desktop
AI Assistant	Industry-trained AI built into every portal
Finance & Invoicing	Invoice tracking, A/R, backlog, overdue alerts
Client CRM	Full relationship tracker with follow-up dates and revenue history
Marketing Hub	Email templates, pitch scripts, social copy, color palette
WorkComp360 Direct Mail	Campaign request form embedded — routes warm leads automatically

## PRICING

TIER	SETUP	MONTHLY	INCLUDES
Starter	\$500	\$299/mo	5 tabs, CRM, field log, finance, AI
Pro	\$750	\$499-\$699/mo	Full portal as shown above
Enterprise	\$1,200	\$799-\$999/mo	Custom + backend integration + white label

## READY TO GET STARTED?

Schedule a 20-minute demo. Your portal is live within days.

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